SCENARIO:
Test how easily the PFSO can be reached during office hours, evenings, weekends, public holidays, or when he/she is travelling abroad, etc. Does the PFSO know who he/she additionally needs to contact in case of escalation? Does he/she have these contact details, and does he/she have them immediately to hand?

LOCATION:
• Outside the facility

PARTICIPANTS:
• PFSO
• Deputy PFSO

OBJECTIVES:
• Is the availability of the PFSO and his/her deputy as good as it needs to be in a crisis situation?
• Can the PFSO notify the necessary people immediately, if he/she is not at the facility?