**SCENARIO:**
A man in the pax transit zone asks to be allowed to go to his car (in the transit zone car park) to fetch baby food. What do you do?

**LOCATION:**
- Facility transit zone

**PARTICIPANTS:**
- PFSO
- Facility personnel
- Security guards

**OBJECTIVES:**
- Ensure that the procedure is followed correctly by security and other personnel
- Make sure the right questions are asked.