**SCENARIO:**
Somebody turns up at the check-in desk and asks for a birthday present to be brought to her daughter in the other port. She explains that the girl’s aunt will collect the present at the gate-in on the other side.

**LOCATION:**
- Facility entrance

**PARTICIPANTS:**
- PFSO
- Facility personnel
- Security guards

**OBJECTIVES:**
- Assure correct application of the procedure by personnel responsible for access control
- Assure correct application of the procedure for Handling unaccompanied luggage, packages
- Make sure the right questions are asked
- Ensure that the incident report is used